TerraBiz

Training | Conferences | Exhibitions

Operational Risk Management

7-8 February 2011, Sheraton Karachi Hotel
10-11 February 2011, Pearl Continental Hotel, Lahore
9:00 am to **5:00 pm**

by **Horst Simon**
Co-Regional Director
Global **A**ssociation of
Risk **P**rofessionals
(GARP)
UAE

Operational Risk Management

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Course Director

Horst Simon,
Director of Operational Risk
Horwath MAK Risk Management Consulting

This unique course is presented by Horst Simon and is endorsed by the UK-based Institute of Operational Risk. Prior to joining Horwath MAK, Horst has been in the banking industry for over 28 years. As Head of Risk Technology Management in Mashreq Bank, he pioneered the concept of Risk Technology Management; defined as the collaboration of Processing Systems, Workflow Management Systems, Risk Management Systems and the required interfaces between these and the related business processes to achieve active risk management capability, support good risk governance and ensure sustainable competitive advantage.

Horst started his work in the Middle East in 2005 as Head of Operational Risk at Emirates Bank Group, where he was tasked with building an Operational Risk Management function for the Group from scratch. He held previous operational risk positions with Barclays Bank plc, Africa Regional Office and with the Standard Bank Group of South-Africa Ltd, Stanbic Africa Head-Office. Horst has designed and implemented Operational Risk Management policies, frameworks and governance standards in these diverse banking groups. His special interest is in the field of People Risk and he has delivered presentations at international conferences on the *Mitigation of People Risk* and other operational risk topics, including; Electronic Banking Risk, Operational Risk Management in Islamic Banking and Business Continuity Management. He has also facilitated Operational Risk Management training workshops for banks and banking supervisors in Africa and Pakistan and actively supports the capacity building program of the Macroeconomic and Financial Management Institute of Eastern and Southern Africa (MEFMI).

Horst is the Co-Regional Director of the Global Association of Risk Professionals (GARP), UAE Chapter and a member of the Professional Risk Managers' International Association (PRMIA).

COURSE OVERVIEW

- What is Operational Risk in the 21st Century?
- Why this as a full discipline and what about the future?
- What is an Operational Risk Management Toolbox?
- How to use ORM tools in your business?
- Latest practical Operational Risk Management concepts
- *Group Exercise*: Operational Risk Review Workshop
- *Case study*: How to apply what you have learned?

LEARNING OBJECTIVES

- Understand Operational Risk management-History and latest thinking.
- Learn about ORM tools and how to apply them?
- Understand the role of People Risk and the influence of culture and organizational dynamics on ORM.
- How to developed a focused strategy for Risk Mitigation?
- Understand the concept of Risk Technology Management and how to develop a strategy and framework?

WHO SHOULD ATTEND

The aim of this training course is to fully appreciate the discipline of Operational Risk Management and present delegates with the latest concepts and thinking with regards to driving business value from ORM and achieving sustainable competitive advantage through a focused ORM Strategy.

As the course is designed to be very interactive and is suited to address learning at different levels of personal development in the field of Operational Risk Management.

Departmental Heads and Senior Managers will benefit from learning the latest concepts and risk mitigation strategies, whereas junior practitioners will benefit from the use of tools, reporting concepts and building a "company-specific" framework.

Very often companies focus on best practice and do not understand why such projects fail, this course addresses the underlying aspects for the development of a strategy and implementation of an Operational Risk Management Framework based on the goals and needs of **your business**.

This course is **NOT** teaching a standard set of tools or "best practice" principles. It will change the way you think about Operational Risk Management and equip you with everything you need to know to develop a strategy and build a framework to successfully mitigate Operational Risk.

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Course Outline

Module 1

Overview and why is this still a developingfield

- History
- Path of Development
- Goals and Objectives of effective ORM
- Future of Operational Risk

Module 2

Operational Risk Management Toolbox

- Risk Review Workshops
- Risk Self Assessments
- Key Risk Indicators
- Loss event database
- Sanctioning process
- Operational Risk Audit

Module 3

Practical application of ORM Tools and reporting-Case study

- How to use the tools and report the outcomes

A case study on the collapse of Baring's bank as a result of the actions of Nick Leeson and others. The case study is presented in 4 parts and delegates participate after each part in a process of Risk Identification, Assessment and Profiling to apply what they have learned in theory and practice the process for application in their own jobs and work environment.

Module 4

Operational Risk Review Workshop- Group Exercise

- An interactive group exercise on the Identification and Profiling of Operational Risks.

An interactive group session where delegates will work in smaller teams to apply the principles they have learned in an Operational Risk Review Workshop context to identify, assess and profile operational risks associated with achieving a set goal. This excersice forms the foundation for the rest of the course.

Module 5

Group discussion- How to formulate Risk Mitigation plans and apply what you have learned for competitive advantage

- Guidance on how to apply the days learning to build action plans to mitigate Operational Risk and track performance.

Companies are at different levels of implementation and different levels of maturity in their implementation of Operational Risk Management.

Delegates will work in smaller teams to practice preparing an executive overview of their current position and an action plan to motivate the next steps to their Executive Management.

Note

The Curriculum outline covers the minimum coursework and can be customized to address certain concepts in more detail, depending on the needs of the delegates and class discussions.

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Registration Note:

Participation will be confirmed subject to receipt of payment. Substitutions are welcome. Please notify us in writing at least two working days prior to the event. All cancellations must be sent in writing, and will carry a 15% cancellation fee, once a registration request is received and acknowledge by Terrabiz.

Workshop fees must be paid in Full. No refunds will be given if a written cancellation occurs within 10 working days prior to the workshop. Same applies for delegates who don't attend the workshop without cancellation. Workshop materials will still be couriered to them. However, if you have paid your workshop fee in full and you wish to attend any other workshop from Terrabiz within 6 months of the initial registration, you will only be invoiced for 15% of that workshop fee. Please note that you can transfer only once. In the event of unforeseen circumstance, Terrabiz reserves the right to cancel or postpone the event.

SAVE TIME AND MONEY WITH IN-HOUSE TRAINING

In-house training is an efficient and cost effective way to ensure that your employees are equipped with the knowledge and skills needed to make a real impact in your organisation.

Training can be arranged for anything from small groups to entire divisions and will take place at a time chosen by and convenient to you.

For onsite customized programs by **Hosrt Simon**
Please contact **Muhammad Faheem**
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Workshop Investment:

Rs. 55,500/- Per Participant

***Early Bird Discount: (Before 14th Jan 2011)**

Rs. 51,500/- Per Participant

*Every 4th Participant from the same orginization will attend

FREE

Includes course ware, Terrabiz certificate, lunch, refreshments and business networking.

**Discounts are mutually exclusive*

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We are a business information firm, having managed and organized events of various calibers during the last 3 years of our operations. Among our more recent event are the Entrepreneurship 2010 – Changing the Mindset conference with MPF, 2nd Women in Business & Leadership Conference WIBCON 2010, in April 2010 which we managed for PSTD. ICAP in collaboration with Terrabiz organized a highly successful CFO Conference 'Rising CFO' in March 2010 which was attended by 600 delegates. MIT Entrepreneurship Forum Pakistan, Terrabiz and OPEN jointly organized a conference on Corporate Innovation and Entrepreneurship'09, Karachi in November 2009. We also managed the MAP Conference in November 2009, Lahore with high appreciation from all over the country.

Terrabiz Human Capital Management Conferences which were held in Karachi and Lahore in April09 and July09 respectively, and the Compensation & Benefits Day in June '09 also received a very good feedback from the HR professionals in the country.

We also organized the first ever conference on Digital Marketing in Pakistan titled Marketing 2.0 which saw the confluence of the top three names in the world of digital marketing - Google, Yahoo and Microsoft, represented by their senior executives from abroad. Global Head of Mobile Marketing P&G was also one of the speakers. Terrabiz has also organized some events with Google Pakistan.

Terrabiz was responsible for producing a series of highly successful road shows on the promotion of investment in Pakistani capital markets in different cities for its client the Central Depository Company.

As part of our operations, we also regularly facilitate international trainers to conduct public workshops in Pakistan. A few of them were 'Six Thinking Hats' with Dr. Sunil Gupta, Life Time Master Trainer of Edward de Bono Tools, Nick Blasdale Introductory Management Skills, Advanced Presentation Skills and Media Relations by Simon Bucknall, HR Balanced Scorecard with Alan Fell; Employer Branding with Dr. Olga Kampaxi, and many others.

Our recent training workshop participants list includes SSGC, OGDCL, KESC, KAPCO, Pak-Arab Refinery Limited (PARCO), Oil and Gas Development Limited (OGDCL), Total Atlas Lubricants Pakistan (Pvt) Limited, Shell Pakistan Limited, Byco Petroleum Pakistan Limited, National Refinery Limited (NRL), Pak Arab Refinery Company Limited, Pakistan Petroleum Limited, BOC Pakistan Limited, BP Pakistan Exploration and Prodcution Inc, Attock Refinery Limited (ARL), Pakistan Security Printing Corporation, State Bank, National Bank, MCB Bank, RBS, HSBC Bank, Allied Bank, NIB Bank, Mobilink, Ufone, Zong, Wateen Telecom, Telenor, Siemens, Haleeb Foods, National Foods, Cadbury, Getz Pharma, Sanofi Aventis, Novartis Pharma, GSK, PharmEvo, Macter Pharma, Sight Savers, Syngenta, Engro Corp, Coca Cola Beverages, CDC, HUBCO, and Aga Khan University et al.

Endorsed By:

The IoR has a core purpose of developing the theory and practice of the discipline of operational risk and this course clearly supports those objectives. Much of the BASEL debate concentrates on the quantitative elements of operational risk while Horst's curriculum recognises that the key pragmatic focus for firms is about managing risk for business benefit. Operational Risk is unique in its dependency upon people; their skills, behaviours and actions. This course reflects these themes. The IoR believes that delegates will enjoy and benefit from the session.

Send your cheque in favor of **"Terrabiz"**
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